1. General Terms

- This membership gives you access to unlimited climbing during normal trading hours.
- Your membership begins on the date of purchase and is valid for 3 months (90 days).
- This membership is a prepayment product *i.e. you pay in advance.*
- This membership is not refundable and cannot be transferred.
- Highball Climbing Centre reserves the right to close the centre for up to 14 'planned' days each calendar year (including Christmas and New year) for Maintenance, Refurbishment, Competitions, Corporate Bookings, Events etc.. (This list is not exhaustive).
- Highball Climbing Centre reserves the right to cancel this membership at any time if the user does not adhere to the centre conditions of use, rules of the use or the terms of this agreement. No refunds will be given.

2. Freeze Terms

- You can optionally freeze your membership for up to 1 month for £10, once across the membership duration.
- Your membership will automatically reactivate after the 1 month freeze period, or you can do this earlier by speaking to a member of the team.
- All days that this membership is frozen for will be added to the remaining duration.